

2019 Annual Report **Canada**



Dear Friends,

2019 was a remarkable year for our social mission. Our teams assisted more than two million beneficiaries around the world in a context marked by the conflict in Yemen, the constant deterioration of living conditions for hundreds of thousands of people in northern Syria, and the chronic crises that continue in countries such as Bangladesh, Iraq and Colombia.

With the volume of our operations increasing by more than 10% in 2019, additional regional programs have been put in place to provide stronger support. With our constant ambition to achieve greater efficiency and proximity and to strengthen our support to local partners, we have put in place presence and intervention models adapted to each country. In 2019, we also launched a "zero tolerance" campaign for sexual exploitation and all forms of harassment throughout the organisation and with our partners to reinforce our existing protection policy.

Given the violence encountered in many of the current intervention contexts and the exclusion that vulnerable people still face, our awareness campaigns remained as relevant as ever in 2019. On 1 April, we addressed the UN Security Council to denounce the persistent and targeted attacks against humanitarian workers. Also in April, we hosted the Harkin International Summit on the Employment of People with Disabilities in Paris. In November, we presented the Inter-Agency Standing Committee (IASC) Guidelines on the Integration of Persons with Disabilities in Humanitarian Action at UN Headquarters in New York - guidelines that we helped to draft. Our EWIPA campaign to prevent the use of explosive weapons in populated areas has entered its final phase. A diplomatic process is due

to begin in 2020, aimed at producing an international political declaration.

2019 has been a banner vear for Humanity & Inclusion in Canada with important developments such as our association with the Humanitarian Coalition which brings together the largest international aid organizations. The Coalition provides Canadians with a simple and effective way to provide support in international humanitarian disasters, such as the response to Cyclone Idaï that struck Mozambique in March. Together, we have saved more lives! Our association also organized its first-ever inclusive dance show, a flagship event that brought together more than 300 artists and spectators.

The end of the year saw the emergence of COVID-19, which has since become a pandemic threatening the health of people around the world and seriously undermining economic systems around the world. International aid and development organizations such as ours are now managing this major humanitarian crisis simultaneously in all the countries where they intervene, while the financial consequences are increasingly threatening their operations.

We take this opportunity to thank and congratulate all HI teams for their tireless mobilization and capacity to meet these complex challenges.

2019 Canadian Board of Directors

Pierre Léonard, President
François Boscher, VicePresident
Marie-José Surpris,
Treasurer
Luc Forget
Anthony Lemke
Philippe Régnoux

New trustees elected in 2020

Stéphanie Barker Daniel Lebel

Pierre Léonard and Jérôme Bobin

Canadian Board President and Canadian Executive Director, Humanity & Inclusion Candada



WORLDWIDE PRESENCE

441 projects in **61** countries

DIRECT AND INDIRECT BENEFICIARIES

2,871,722
DIRECT BENEFICIARIES

People having received goods or services as part of a project implemented by HI or its operating partners in 2019

11,489,950

INDIRECT BENEFICIARIES

People benefiting from the effects of goods or services received by HI's direct beneficiaries in 2019

BENEFICIARY DATA BY SECTOR OF ACTIVITY

HEALTH

919,103

SOCIAL & ECONOMIC INCLUSION

674,975

REHABILITATION

271,019

ACTION AGAINST MINES AND OTHER WEAPONS

825,715

BASIC NEEDS²

283,316

GLOBAL WORKFORCE3

4,237 people

including:

- 3,401 national staff on the ground
- 347 international staff on the ground
- 273 headquarters staff working for programs and on program monitoring
- 216 staff working in support services, fundraising and communications

HI NETWORK BUDGET

\$315 million

- Beneficiary data by sector of activity: number of people having benefited directly from the actions of HI and its partners in 2019. Some people benefitted from a number of services and/or activities. Consequently, despite our best efforts, a few of them may have been counted more than once. Non-exhaustive data that does not include all
- 2. Basic needs: water, sanitation, shelter and livelihoods
- 3. Global workforce: expressed in annual full-time equivalent positions

Part 1 | Who we are?

Our vision

Outraged at the injustice faced by people with disabilities and vulnerable populations, we aspire to a world of solidarity and inclusion, enriched by our differences, where everyone can live in dignity.

Our mission

HI is an independent and impartial aid organization working in situations of poverty and exclusion, conflict and disaster. We work alongside people with disabilities and vulnerable populations, taking action and bearing witness in order to respond to their essential needs, improve their living conditions and promote respect for their dignity and fundamental rights.

Our values

HUMANITY

Our work is underpinned by the value of humanity. We include everyone, without exception and champion each individual's right to dignity. Our work is guided by respect, benevolence and humility.

INCLUSION

We advocate inclusion and participation for everyone, upholding diversity, fairness and individual choice. We value difference.

COMMITMENT

We are resolute, enthusiastic and bold in our commitment to developing tailored, pragmatic and innovative solutions. We take action and rally those around us to fight injustice.

INTEGRITY

We work in an independent, professional, altruistic and transparent manner.

Canadian Office

The Canadian office of Humanity & Inclusion is a legal person constituted by letters patent under Part III of the Companies Act (R.L.R.Q., chap. C-38, art. 218) and a member of the Humanity & Inclusion network, which includes the Humanity & Inclusion headquartered in Lyon, France, eight national associations, and the HI Institute. Along with teams in Belgium, France, Germany, Luxembourg, Switzerland, the U.K. and the U.S., the Canadian office raised funds and awareness in support of 441 projects in 61 countries. This Annual Report summarizes HI's actions in 2019. Many of these projects are ongoing.



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HI Institute on **Humanitarian Action:** safeguarding our ethical principles

Since 2015, the HI Institute on Humanitarian Action (the new name of the Handicap International Foundation) has been responsible for defining the ethical framework that underpins HI's actions. The Institute analyses the ethical and political issues facing the HI movement and the aid sector in general.



IDEAS LABEL

With the help of the Institute for the Development of Ethics and Action for Solidarity (IDEAS), in January 2016 HI engaged in enhancing its governance, financial management and effectiveness. After an independent audit conducted on the basis of 120 IDEAS criteria, our organisation was awarded the IDEAS label in recognition of the quality of our governance, financial management and the efficiency of our actions.

Institutional policies and code of conduct

HI's institutional policies set out the principles to be respected by all of its employees and partners. Its gender, protection of beneficiaries and child protection policies are accompanied by a code of conduct which applies to all those representing HI (employees, people accompanying expatriate staff, consultants, service providers, partner organizations, interns and voluntary workers). Whenever local legislation permits, HI incorporates this code of conduct into employment contracts and internal rules of procedure.

Our institutional policies are available online: www.hi.org/en/institutional-policies

- Policy for the Protection of Beneficiaries against Sexual Exploitation and Abuse, which also prohibits recourse to prostitution
- Child protection policy
- Gender policy
- Policy for the Prevention of and Fight against Bribery and Corruption
- Safety and Security policy

International recognition

1996

In 1996, the United Nations High Commissioner for Refugees awarded HI the Nansen prize "for its outstanding work with refugees."

1997

HI was co-laureate of the Nobel Peace Prize in 1997 for its role in the International Campaign to Ban Landmines.

1999

In 1999, HI obtained special consultative status with the United Nations.

2011

In 2011, HI received the Conrad N. Hilton Humanitarian prize for its actions in support of people with disabilities.

2008

In 2008, the Nansen prize was awarded to the United Nations Mine **Action Coordination Center** for South Lebanon in recognition of the work of its deminers, who included three teams from HI.

2018

In 2018, HI was rated 8th in NGO Advisor's ranking of the world's top 500 nongovernmental organizations.

They support our causes

Humanity & Inclusion's causes are supported by a number of prestigious ambassadors. They include Jessica Cox, Ulrike Folkerts, Mario Galla, Rachel Kolly d'Alba, Elisabeth Lanz, Queen Mathilde of Belgium, Eddie Ndopu, Axelle Red, Christa Rigozzi, Diane Tell, and Celine van Till.

Part 2 | Our actions

Programs and key events in 2019

HI at the Women Deliver 2019 International Conference in Vancouver

The two North American associations, Canada and the United States, worked together to ensure, for the very first time, an official presence at this important event that brought together 8,000 people. Held every three years, the conference focuses on promoting the empowerment and rights of women and girls.

Dr. Alessandra Aresu, HI's Inclusive Health Policy Officer, spoke at two roundtables and a side event on inclusive sexual and reproductive health for women and girls with disabilities presented in partnership with Plan Canada and the GAGE program (represented at the Overseas Development Institute). "Inclusive Sexual and Reproductive Health and Rights: Leaving no Women and Girls Behind" was held at the Canada Pavilion, an initiative of the Canadian Partnership for Women's and Children's Health (CanWaCH).

While the team welcomed hundreds of guests in the exhibit hall who visited our booth to learn more about our work, The NOLA Project hosted a photo exhibit featuring young beneficiaries of HI's inclusive education project in Togo.



ADVOCACY

"On the road to Dublin:" putting an end to the bombing of civilians

Every 24 minutes, a civilian is injured or killed by a bomb or explosive weapon used in a populated area. There is an urgent need to protect civilians from these barbaric practices.

HI and the other members of the International Network on Explosive Weapons (INEW) are currently engaged in a dialogue with governments to persuade them to endorse a strong political declaration aimed at stopping the use of explosive weapons with wide-area effects in populated areas. This declaration, which HI is intending to make as ambitious as possible, will be based on two pillars: putting an end to the use of the most destructive weapons in urban areas and obtaining recognition by governments of their duty to assist and provide reparation for victims.

To increase pressure on governments, HI has launched a campaign asking citizens to sign a petition and to lobby their members of parliament to support this declaration. Significant progress was made at the October 2019 Vienna Conference on the Protection of Civilians in Urban Warfare, with 84 of the 133 states in attendance announcing their willingness to work on this political declaration.

The consultations continue as we try to convince Canada to accept the terms of the draft declaration. The political declaration will be opened for signature at the Dublin Conference in late 2020.

YEMEN

Teams working on all fronts

Yemen is suffering from the world's worst humanitarian crisis. Out of a population of 30 million, an estimated 24 million need assistance.

8,188 people were supported by HI donors

Some 19.7 million people require medical treatment, yet only half of the country's health facilities are fully functional. And Yemen is also

> experiencing one of the world's most severe food crises. All this against a backdrop of relentless bombings.

HI donors are assisting victims of this brutal conflict in the governorates of Sanaa, Amanat AI Asimah and Aden. Their generosity enables critical work in six health centers, where HI

teams treat and care for people with disabilities and injuries, providing them with functional rehabilitation services, hygiene kits, orthopedic devices and walking aids (artificial limbs, braces, wheelchairs, crutches, etc.), as well as much-needed psychosocial support.

Our rehabilitation professionals are trained to meet a range of needs. Many of their patients have been injured in bomb attacks or landmine explosions, Yemen being one of the most landmine-contaminated countries in the world. Teams also train staff from other NGOs to increase the inclusiveness of their relief efforts.

BANGLADESH

Ongoing assistance for the Rohingya

In Bangladesh, almost one million stateless refugees, members of Myanmar's Rohingya Muslim minority, are entirely dependent on humanitarian assistance. They live in appalling conditions in camps with vastly inadequate sanitation and beset by violence, insecurity and human trafficking.

Since 2017, donors have enabled mobile teams to work in 15 of these camps, providing integrated services adapted to the needs of the most vulnerable and isolated refugees. They offer functional rehabilitation, psychological support, recreational activities or education on protection issues such as early marriage, education for girls, human rights, and sexual violence. Team members include physical therapists, nurses, psychosocial



and social workers, safeguarding specialists and sports educators.

Fixed facilities increase HI's coverage and the effectiveness of our actions, and is providing support to members of the Bangladeshi host communities, who also live in great poverty.

With the support of Global Affairs Canada (GAC), we will continue to support the displaced Rohingya in 2020, including women and girls through a sexual and reproductive health project.

PROGRAMS AND KEY EVENTS IN 2019

^{*}Some beneficiaries having benefited from services offered by different projects may have been counted more than once.

GAZA & THE WEST BANK

Including children with disabilities in the education system in Gaza and the West Bank

Since the last armed conflict in the Gaza Strip in 2014, the human rights, security and political situation has deteriorated significantly. Various sectors, including health, housing, food, protection and education, have been exhausted by the increasing demands of the population affected by the humanitarian crisis.

With the support of Global Affairs Canada (GAC), HI launched a project in 2019 to help girls and boys with disabilities access safe, equitable and quality inclusive education in Gaza and the West Bank This new inclusive education project will significantly scale up HI's intervention in the region. More teachers will be trained to meet the needs of children with disabilities and many school facilities will become accessible. Through the project, HI aims to significantly reduce the school dropout rate.

The project will also increase the volume and impact of activities in communities, especially those that help out-of-school children return to school. Most importantly, the project will provide support to education

stakeholders to better integrate the needs of women in education.

This project is part of Canada's \$400 million investment in support of the G7 Charlevoix Declaration on Quality Education for Girls, Adolescent Girls and Women in Developing Countries.

19 schools will benefit from HI's inclusive education project

IRAQ

Strengthening the protection of civilians affected by the crisis in Iraq

Since the offensives of the self-proclaimed Islamic State (IS) in 2014, Iraq has been facing an internal armed conflict and a double humanitarian crisis, with a high number of internally displaced persons (IDPs) and Syrian refugees in need of humanitarian assistance. Massive waves of consecutive internal displacement have made the Iraqi crisis one of the worst humanitarian crises in the world.

With the support of Global Affairs Canada (GAC), HI has provided specialized emergency assistance until 2019 to people with disabilities affected by the conflict in the governorates of Kirkuk, Diyala, Ninewa, Baghdad and Anbar. HI improved accessibility to physical rehabilitation, psychosocial support and community awareness services on risks related to chemical weapons (CW) and improvised explosive

devices (IED) for vulnerable Iraqis affected by the conflict. In 2020 and 2021, HI will continue to provide

health and protection assistance to people with disabilities with the financial support of GAC.



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COLOMBIA

Support for the most vulnerable Venezuelan migrants in Medellín

Venezuela has been in the grip of an economic crisis for years, forcing millions into exile. Many have found refuge in the neighbouring country, Colombia, and for many migrants, often the majority, basic services (health, shelter, food, livelihoods) are hard to find. The Colombian authorities are literally overwhelmed by this influx and the need for assistance. Present in the country since 1998, HI has deployed significant means to support these populations in Medellín.

Thanks to the support of the ministère des Relations internationales et de la Francophonie (MRIF), HI has offered psychosocial support

468 people received psychological support sessions

sessions to the most vulnerable people, women, children, the elderly and the disabled, to overcome some of the traumas resulting from the migratory experience. HI has also set up legal aid workshops to inform and accompany migrants in their efforts to access basic services and has organized social, cultural and sports events to facilitate the socio-cultural integration of vulnerable Venezuelan migrants.

MOZAMBIOUE

The impact following Cyclone Idai



Cyclone Idai struck Mozambique on 14 March 2019, killing more than 600 people, injuring more than 1,600 others and leaving nearly two million people in need of humanitarian assistance.

Humanity & Inclusion Canada joined the Humanitarian Coalition in 2019 and, along with Canadian partner organizations, intervened in Mozambique to assist the victims of Cyclone Idai. Thanks to numerous donors and a matching funding from Global Affairs Canada (GAC), our team, present in the country since 1986, was able to assist survivors by building local capacity and ensuring that hard-to-reach neighbourhoods and vulnerable households received life-saving assistance, non-food items and psychosocial support.

Zacarias (pictured above), 88, lost all his belongings when Cyclone

of debris cleared from main roads in Beira

200 people benefited from HI's psychosocial support

3,315 non-food kits distributed, benefiting 15,000 people

Idai struck. Humanity & Inclusion helped him gain access to water by providing more access points and inclusive sanitation facilities. More than 600 families benefit from these inclusive sanitation facilities.

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31 / Iraq (incl. Iraqi Kurdistan)			*				

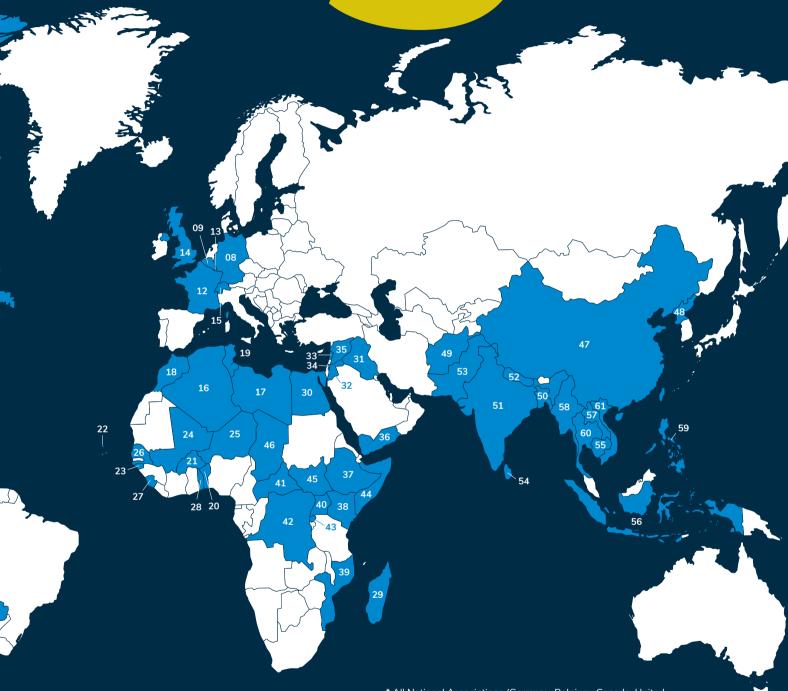
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Part 3 | Worldwide presence

441 projects in 61 countries



* All National Associations (Germany, Belgium, Canada, United States, France, Luxembourg, United Kingdom, Switzerland) conduct advocacy activities, including fighting against the bombing of civilians

Countries where activities closed down in 2019: Democratic People's Republic of Korea.

The borders and country names shown in this map do not imply an opinion by HI as to the status of these territories.

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Part 4 | Financial report

HI's network

Events subsequent to the closing of our 2019 accounts

The COVID-19 control measures introduced in all the countries in which we work have led to a reduction, and in some cases the suspension of some of our activities.

Given the uncertainty surrounding our volume of activity and the impact of this crisis on our private and public funding, the consequences for our organization's financial health are hard to predict at this point.

However, this difficult context might well have some short-term negative effects on our activity and cash position in 2020. For this reason, and as a precautionary measure, we have already activated all the support schemes available to us in order to preserve our resources as best we can.

HI's funding and finance management principles

DIVERSE FUNDING SOURCES

To maintain its independence and ensure the long-term future of its actions, HI relies on three main sources of funding:

- funds raised from the general public through donations, solidarity sponsorship, legacies and sales of craft, fair-trade and co-branded products;
- grants from institutional donors (United Nations, European Union, the regional or national branches of international cooperation agencies) or private bodies (foundations, associations, companies);
- HI also draws benefit from its expertise and know-how by charging governmental agencies and international bodies for expertise and consultancy services.

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As a result of its mixed funding structure (private donations and institutional funding) and international activity in contexts of crisis, disaster, reconstruction and development, HI's financial statements cannot easily be compared with those of other types of organization.

PUBLIC GENEROSITY: A VITAL SOURCE OF FUNDING

Funds raised from the general public not only allow the organization to directly finance the implementation of its programs, but also to leverage additional funding for implementing actions on a larger scale. In fact, institutional donors are usually only willing to provide funding if the organization is able to co-finance the program concerned with funding raised from the general public. Public generosity is therefore the driving force behind the funding of HI's activities.

POOLING DONATIONS FOR GREATER EQUITY

HI has always made it a rule not to allocate donations to a given program (except in the case of solidarity sponsorship), but rather to pool donations so they can be used on all of its programs. It can thus mobilize funding at any time for wherever needs are greatest and most urgent. This practice of pooling unrestricted funds is complementary to that of institutional donors who designate funds to specific projects.

A RESERVES POLICY TO ENSURE FINANCIAL SECURITY

In order to preserve its financial security and that of its actions, HI builds up reserves of association funds and liquid assets. These reserves enable the organization to cope with any fluctuations in resources. They also cover the need for working capital caused by the lag time between the implementation of activities and the receipt of institutional funding and allow HI freedom of initiative and independence of action in implementing its social missions. Lastly, these reserves enable the organization to finance its strategic development projects.

FINANCIAL TRANSPARENCY

HI has made financial transparency one of its key management principles. Its objective is to be capable at any time of accounting for the use of all the funds entrusted to it. In addition to internal controls, the Federation and the eight-member associations of the organization undergo numerous external audits. The accounts of each member association are certified by a statutory auditor in their own country, and then the organization's combined accounts are signed off by the Federation's statutory auditor, Ernst & Young. The financial reports on the use of institutional funding produced by the organization are also frequently audited by external auditors. Finally, the French Court of Auditors (Cour des Comptes) can at any time audit the Federation, whose headquarters are in France, or the French national association.

For each \$100 spent in 2019 by the HI network*



In 2019, Humanity & Inclusion once again struck the crucial balance between funds spent on its social missions and those used to meet administrative and fundraising costs.

In 2019, the ratio remained stable, with 85% of funds (262 million dollars) allocated to our social missions. Fundraising and administrative costs also remained stable at 9% and 6% respectively. As in 2018, there were no large-scale fundraising appeals for humanitarian emergencies—usually a major source of private funds.

NB: in this diagram, costs from solidarity trade, that is to say \$2.491 million in direct costs (in the heading "Fundraising expenses") and \$136 thousand in operating costs, are not taken into account.

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^{*} The HI network includes the Federation, the HI Institute on Humanitarian Action and the 8 national associations: Belgium, Canada, France, Germany, Luxembourg, Switzerland, United Kingdom, and the United States



CANADIAN STATEMENT OF ACTIVITIES	2019	2018
RESSOURCES		
Institutionnal Funding	7,099,411	2,284,635
Private Funding	143,279	138,993
Contribution of the Handicap International Feder	ration560,326	584,593
Miscellaneous Income (contributions, interest)	25,313	7,284
Total ressources	7,828,329	10,524,819
USES		
Assistance to International Programs	7,182,571	9,902,817
Operational Costs	600,786	580,893
Fundraising Costs	741	1,082
Communication & Marketing Costs	44,231	40,027
Total expenses	7.828.329	10.524.819

Our Financial Partners

Foundations

Maison Générale des Ursulines Frank Flaman Foundation Sisters of Charity - Halifax Fondation Edward Assh Elementary Teacher's Federation of Ontario (ETFO)/ The ETFO Humanity Fund

Private Donors, \$500+

Danièle Henkel
Lacoste
Thierry Vialet Consultants
Petites mains
Stade IGA
Colin Newhouse et Associés
Assante
Cabinet Claret
Sednove
Gala Media
Chocolat Hartley
Bayard Canada
Brio Conseils
Produlith
Production JG

BNP Paribas Canada

Jeanne Boisclair Stephan Troyanov Audrey Kenny Moncef Benalycherif Jessica Rukundo Kathleen Montgomery Yvan Laniel Luca Patuelli Vicky Gélineau

Institutional Partners





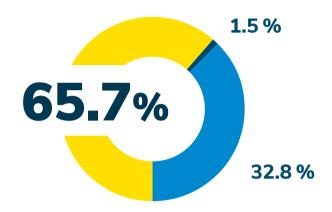
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HI global network budget: **\$315 million**Sources and use of funds

Origins of our global 2019 resources

- Grants and other public subsidies
- Private resources collected
- Other resources

NB: revenue from branded merchandise (\$3.04 million) is not taken into account in this diagram.



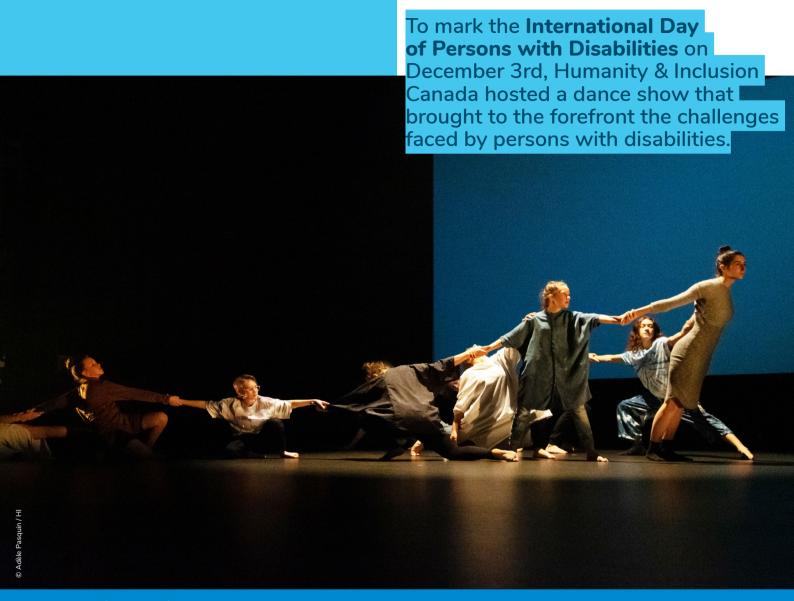
Thanks to You

We are so grateful for each and every gift we receive.

With support from our donors, First Responders, and institutional partners, Humanity & Inclusion staff in 61 countries responded to emergencies, prevented injuries from weapons, and promoted the full inclusion of people with disabilities in schools, at work, and across their communities.

Thank you for changing lives with





Humanity & Inclusion

50, Saint-Catherine West street, Suite 500b Montreal, Qc, H2X 3V4

Tel: +1 (514) 908-2813

56 Sparks Street, Suite 600

Ottawa, Ontario K1P 5B1

www.hi-canada.org

Front cover:

Kelvine, 10, receives rehabilitation care and psychological support from Humanity & Inclusion's team in he DRC.

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